

# **FINAL RATE ORDER**

**EB-2019-0049**

## **KITCHENER-WILMOT HYDRO INC.**

**Application for electricity distribution rates and other charges  
beginning January 1, 2020**

**BEFORE: Michael Janigan**  
Presiding Member

**Lynne Anderson**  
Member

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**November 28, 2019**

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## 1 INTRODUCTION AND SUMMARY

This is a Final Rate Order of the Ontario Energy Board (OEB) on an application filed by Kitchener-Wilmot Hydro Inc. (Kitchener-Wilmot Hydro) to change its electricity distribution rates as of January 1, 2020.

The OEB has reviewed Kitchener-Wilmot Hydro's draft rate order (DRO) and proposed Tariff of Rates and Charges, and is satisfied that they accurately reflect the Decision and Order (Decision) issued on October 17, 2019.<sup>1</sup>

As a result of this Final Rate Order, it is estimated that for a typical residential customer with monthly consumption of 750 kWh, the total bill will increase by \$2.23 per month, an increase of 1.71%, before taxes.

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<sup>1</sup> EB-2019-0049, Decision and Order, October 17, 2019

## 2 THE PROCESS

On October 17, 2019, the OEB issued the Decision in which it accepted the settlement proposal filed by Kitchener-Wilmot Hydro and intervenors to this proceeding. In the Decision, the OEB directed Kitchener-Wilmot Hydro to file a DRO with updated 2020 cost of capital parameters as contemplated in the settlement proposal. The Decision also allowed for submissions from Kitchener-Wilmot Hydro, OEB staff, and intervenors on the DRO.

On November 7, 2019, Kitchener-Wilmot Hydro filed its DRO with a proposed Tariff of Rates and Charges. On November 14, 2019, OEB staff filed its submission on the DRO and submitted that Kitchener-Wilmot Hydro had accurately reflected the Decision.

No other submissions were received for the DRO.

### 3 RATE ORDER

The OEB has reviewed the information provided in support of Kitchener-Wilmot Hydro's DRO and proposed Tariff of Rates and Charges. The OEB finds that the DRO accurately reflects the Decision.

The Specific Service Charges have most recently been amended by the OEB through: the Report of the OEB – "Wireline Pole Attachment Charges"<sup>2</sup> and the Decision and Order on Energy Retail Service Charges.<sup>3</sup> Certain Service Charges are subject to annual inflationary adjustments to be determined by the OEB through a generic order.

Kitchener-Wilmot Hydro has updated the Retail Service Charges and Pole Attachment Charge in the Tariff of Rates and Charges by increasing the 2019 charge by the OEB's 2020 inflation rate. This calculation is consistent with the Report of the OEB and the Decision and Order mentioned above.

The OEB has made some minor changes to the wording of the 2020 Tariff of Rates and Charges to ensure consistency with the tariff sheets of other Ontario electricity distributors. The final approved Tariff of Rates and Charges is attached as Schedule A to this Final Rate Order.

The new rates approved in this Final Rate Order are to be effective and implemented on January 1, 2020.

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<sup>2</sup> EB-2015-0304, March 22, 2018

<sup>3</sup> EB-2015-0304, February 14, 2019

## 4 ORDER

### THE ONTARIO ENERGY BOARD ORDERS THAT:

1. The Tariff of Rates and Charges set out in Schedule A of this Final Rate Order is final effective January 1, 2020 and is to be implemented January 1, 2020. The Tariff of Rates and Charges will apply to electricity consumed or estimated to have been consumed on and after January 1, 2020. Kitchener Wilmot Hydro Inc. shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

**DATED** at Toronto November 28, 2019

### ONTARIO ENERGY BOARD

*Original Signed By*

Christine E. Long  
Registrar and Board Secretary

**SCHEDULE A:  
TARIFF OF RATES AND CHARGES  
FINAL RATE ORDER  
KITCHENER-WILMOT HYDRO INC.  
EB-2019-0049  
NOVEMBER 28, 2019**

**Kitchener-Wilmot Hydro Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2020**  
**This schedule supersedes and replaces all previously**  
**approved schedules of Rates, Charges and Loss Factors**

EB-2019-0049

## RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

## APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

## MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	22.48
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2019) - effective until December 31, 2020	\$	0.01
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until December 31, 2020	\$/kWh	0.0003
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until December 31, 2020		
Applicable only for Non-RPP Accounts	\$/kWh	(0.0023)
Rate Rider for Disposition of Account (2019) 1568 - effective until December 31, 2020	\$/kWh	0.0005
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0063
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0017

## MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

**Kitchener-Wilmot Hydro Inc.**  
**TARIFF OF RATES AND CHARGES**  
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EB-2019-0049

## GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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### MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	27.51
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Distribution Volumetric Rate	\$/kWh	0.0132
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until December 31, 2020	\$/kWh	0.0004
Rate Rider for Disposition of Global Adjustment Account (2019) - effective until December 31, 2020 Applicable only for Non-RPP Accounts	\$/kWh	(0.0023)
Rate Rider for Disposition of Account 1568 (2019) - effective until December 31, 2020	\$/kWh	0.0005
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0055
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0015

### MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

**Kitchener-Wilmot Hydro Inc.**  
**TARIFF OF RATES AND CHARGES**  
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## **GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION**

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Note that for the application of the Retail Transmission Rate - Network Service Rate and the Retail Transmission Rate - Line and Transformation Connection Service Rate the following sub-classifications apply: General Service 50 to 999 kW non-interval metered, General Service 50 to 999 kW interval metered and General Service 1,000 to 4,999 kW interval metered. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

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The rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

The rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	183.23
Distribution Volumetric Rate	\$/kW	4.7174
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until December 31, 2020	\$/kW	0.1074
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until December 31, 2020 Applicable only for Non-Wholesale Market Participants	\$/kW	0.0589

Issued - November 28, 2019

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Rate Rider for Disposition of Global Adjustment Account (2019) - effective until December 31, 2020 Applicable only for Non-RPP Accounts	\$/kWh	(0.0023)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2019) - effective until December 31, 2020	\$/kW	0.0009
Rate Rider for Disposition of Account 1568 (2019) - effective until December 31, 2020	\$/kW	0.1967
Retail Transmission Rate - Network Service Rate	\$/kW	2.9203
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.8628

**MONTHLY RATES AND CHARGES - Regulatory Component**

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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## LARGE USE SERVICE CLASSIFICATION

This classification applies to an account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

## APPLICATION

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## MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	17,043.47
Distribution Volumetric Rate	\$/kW	1.5654
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until December 31, 2020	\$/kW	0.2248
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2019) - effective until December 31, 2020	\$/kW	0.0012
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.7447
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	0.8111

## MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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## UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/ documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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### MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	7.37
Distribution Volumetric Rate	\$/kWh	0.0143
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until December 31, 2020	\$/kWh	0.0004
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0055
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0015

### MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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## STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

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### MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	0.69
Distribution Volumetric Rate	\$/kW	4.6413
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until December 31, 2020	\$/kW	0.1510
Rate Rider for Disposition of Global Adjustment Accounts (2019) - effective until December 31, 2020 Applicable only for Non-RPP Accounts	\$/kWh	(0.0023)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2019) - effective until December 31, 2020	\$/kW	0.0009
Retail Transmission Rate - Network Service Rate	\$/kW	1.7758
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.5252

### MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

**Kitchener-Wilmot Hydro Inc.**  
**TARIFF OF RATES AND CHARGES**  
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## **EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION**

This classification applies to an electricity distributor licensed by the Ontario Energy Board that is provided electricity by means of this distributor's facilities. Further servicing details are available in the distributor's Conditions of Service.

### **APPLICATION**

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### **MONTHLY RATES AND CHARGES - Delivery Component**

Monthly Distribution Wheeling Service Rate - Dedicated LV Line	\$/kW	2.4179
Rate Rider for Disposition of Deferral/Variance Accounts (2019) - effective until December 31, 2020	\$/kW	0.1306
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2019) - effective until December 31, 2020	\$/kW	0.0011
Retail Transmission Rate - Network Service Rate	\$/kW	2.7534
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.8139

**Kitchener-Wilmot Hydro Inc.**  
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**microFIT SERVICE CLASSIFICATION**

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Condition of Service.

**APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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**MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge	\$	5.40
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**Kitchener-Wilmot Hydro Inc.**  
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## STANDBY POWER SERVICE CLASSIFICATION

This classification applies to an account with load displacement facilities that contracts with the distributor to provide emergency standby power when its load displacement facilities are not in operation. The level of the billing demand will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation such as name-plate rating of the load displacement facility. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

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### MONTHLY RATES AND CHARGES - Delivery Component - Approved on an Interim Basis

Standby Charge - for a month where standby power is not provided, the charge is based on the applicable General Service 50 to 4,999 kW or Large use Distribution Volumetric Charge applied to the contracted amount (e.g. nameplate rating of generation facility).

### ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

**Kitchener-Wilmot Hydro Inc.**  
**TARIFF OF RATES AND CHARGES**  
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EB-2019-0049

## SPECIFIC SERVICE CHARGES

### APPLICATION

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### Customer Administration

Returned cheque (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	20.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

### Non-Payment of Account

Late payment - per month	%	1.50
Late payment - per annum	%	19.56
Reconnection at meter - during regular hours	\$	65.00
Reconnection at meter - after regular hours	\$	185.00
Reconnection at pole - during regular hours	\$	95.00

### Other

Meter removal without authorization	\$	355.00
Service call - after regular hours	\$	105.00
Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments)	\$	44.50

**Kitchener-Wilmot Hydro Inc.**  
**TARIFF OF RATES AND CHARGES**  
**Effective and Implementation Date January 1, 2020**  
**This schedule supersedes and replaces all previously**  
**approved schedules of Rates, Charges and Loss Factors**

EB-2019-0049

## RETAIL SERVICE CHARGES (if applicable)

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	102.00
Monthly fixed charge, per retailer	\$	40.80
Monthly variable charge, per customer, per retailer	\$/cust.	1.02
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.61
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.61)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.51
Processing fee, per request, applied to the requesting party	\$	1.02
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.08
Notice of Switch letter charge, per letter	\$	2.04

### LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0350
Total Loss Factor - Secondary Metered Customer > 5,000 kW	1.0154
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0226
Total Loss Factor - Primary Metered Customer > 5,000 kW	1.0053